

iShopChangi LoveSG Otter Hunt - Terms & Conditions

Acceptance of Terms and Conditions

By participating in the iShopChangi LOVESG Otter Hunt ("Campaign"), each participant ("Participant") agrees to be bound by these Terms and Conditions, including any amendments, additions, replacements, modifications and instructions issued by Changi Airport Group (Singapore) Pte. Ltd. ("CAG") from time to time.

Participation in the Campaign constitutes the Participant's full and unconditional agreement to these Terms and Conditions and all decisions made by CAG in relation to the Campaign.

1. Contest Eligibility

The Campaign is open to all individuals who:

- Are residents of Singapore or overseas visitors;
- Are aged 18 years and above at the time of participation; and
- Comply with the Campaign mechanics and these Terms and Conditions.
- CAG reserves the right to determine the eligibility of any Participant at its sole and absolute discretion.

Exclusion of Persons with Early Access

- Employees of CAG and its affiliates, as well as employees, personnel, representatives, agents, contractors, and vendors engaged in the planning, development, administration, or execution of this promotion, who have had early access to or prior knowledge of the promotional codes or any confidential campaign information, are not eligible to participate.
- CAG reserves the right to verify eligibility and to disqualify any participant found to have benefited, directly or indirectly, from such early access or prior knowledge.
- Any prize awarded in breach of this clause may be withdrawn or recovered by CAG.

2. Contest Period

- The Campaign will run from **12 August 2026 to 26 August 2026** (both dates inclusive), unless otherwise determined by CAG.
- The Otter Hunt will take place across six (6) designated hunt sessions as follows:
 - 12 August 2026 – 12:00PM SGT
 - 12 August 2026 – 3:00pm SGT
 - 19 August 2026 – 12:00pm SGT
 - 19 August 2026 – 3:00pm SGT
 - 26 August 2026 – 12:00pm SGT
 - 26 August 2026 – 3:00pm SGT

3. Contest Mechanics and Participation

- Otter icons will be released at **12:00 PM** and **3:00 PM** on each campaign date and hidden across selected participating local brand product pages.
- The list of participating brands is subject to change at CAG's discretion.
- Users who find an Otter icon may reveal and redeem a promo code for **S\$20 off with no minimum spend**.
- Promo codes are available on a first-come, first-served basis and while stocks last.
- The promotion is open to both travellers and non-travellers.
- Each promo code is valid only on the date of release and will expire at **11:59 PM** on the same day unless otherwise specified.
- Promo codes are non-transferable, non-exchangeable, and cannot be redeemed for cash or credit.
- Only one promo code may be applied per transaction, unless otherwise stated.
- Promo codes cannot be combined with other promotions unless otherwise stated.
- Any unused value shall be forfeited upon expiry.
- CAG reserves the right to verify the eligibility of participants and cancel any redemption suspected of fraud, abuse, or violation of these Terms and Conditions.
- CAG reserves the right to amend, suspend, or terminate the promotion and/or these Terms and Conditions at any time without prior notice.

Eligible LoveSG Brands for the Promotion

BEAUTY & BODYCARE	HEALTH/WELLNESS	FASHION
• IDS Skincare • Est.lab • Heure • Ble De Fonty • Crystal Tomato • DrGL • Skin Inc • Romi Beauty • The Powder Shampoo • Scent Journey • Maison De L'asie • Singapore Memories • Soul Good Project • Hush Candle • Hyuuga • Derma-RX • Kew Organics • Liht Organics	• Holistic Way • TruLife • Kinohimitsu • Dr.Ora • Nature's Nutrition • LABO Nutrition • Company of Wellness	• Beyond The Vines • Goldheart • Pearly Lustre • Cocoonese • Black By Blue Brave • THCN • Talking Toes • Gnome & Bow • Rare Bird Collection • Humble Bow • Boheme by Vero • Lee Jane Art • NATbyJ • The Bold Co. • Pazzion

Coco Veda		
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WINES AND SPIRITS	GOURMET FOOD	Tech	HOME & LIVING
- Brass Lion - Tanglin - Zouk - Leomhann	- Yu Cookies - TWG - Bacha Coffee - Lemuel Chocolate - Irvins Salted Egg - Fragrance - Song Fa - Tiger Balm - Bee Cheng Hiang - Mdm Ling's - Shermay's - Singapore Fine Food	Razer	- Odette - Mayer Temple(Candles)